

Ryuyo Factory Tour Information

-About the tour-

- *This tour introduces making of KAWAI grand pianos.
- *Time required: 90 minutes.
- *Personal information will not be used for any other purposes.

-Notes-

- *Depending on the status of reservation and our circumstances, we might not be able to accommodate your request for preferred date or number of people.
- *The factory tour is subject to change, postponement, or cancellation without notice.
- *We do not accommodate factory visit from employees of companies in the same industry.
- *Please contact us regarding tours for children under three years old.
- *Please wear comfortable clothes and shoes suitable for walking inside the factory building.
- *Baby strollers/buggies or wheelchairs cannot be taken inside the factory, and should be left with Kawai staff.
- *Photography and video recording are prohibited inside the factory building.
- *Smoking is strictly prohibited inside the factory building.
- *Visitors under the influence of alcohol will not be permitted to join the factory tour.
- *We ask that visitors who have a fever or who are feeling otherwise unwell refrain from visiting.